# Klimaatdag

Samen voor fossielvrij

2 mei 2024 | Heusden-Zolder









sessie C24

# Klimaatneutraal: het moet, het kan

Johan Klaps, Ethias, Head of Direct Network Flanders







# Ethias' Sustainability Strategy

KLIMAATDAG VVSG

2024/05/02



We're here for you. et//ias

#### ETHIAS GROUP

#### **GROUP LEGAL STRUCTURE**





et/ias Services et/ias
Pension Fund











Ethias, centralising all Life & Non-Life insurance activities Provide a full range of services beyond insurance, including prevention, risk management and pensions Unique multiemployer pension fund in Belgium that offers the best solutions for financing pensions Tool for investing in start-ups working in insurtech and ecosystems with added societal value close to insurance The only full-electric multi-brand leasing service on the market for private companies and local public bodies in Belgium 100% digital insurance Provider of ICT solutions and services with a European vocation

Development and services related to Car, Home and Health Care assistance

# Ethias WHO ARE WE?

#### **3 HEADQUARTERS**

LIEGE / HASSELT / EUPEN

1.180.257 B2C CLIENTS

OVERALL SATISFACTION RATE OF 92%\*

43.283 B2B CLIENTS

OVERALL SATISFACTION
RATE OF 93%\*\*

#### **38 REGIONAL OFFICES**



63 LOCAL INSPECTORS

HAS BEEN AROUND FOR MORE THAN

100 YEARS

#### 1.946 EMPLOYEES

(51% WOMEN)

#### 3<sup>E</sup> INSURER

LIFE AND NON-LIFE
ON THE BELGIAN MARKET

FINANCIAL STRENGTH

(OUTLOOK STABLE)
FITCH RATING (MAY 2023)

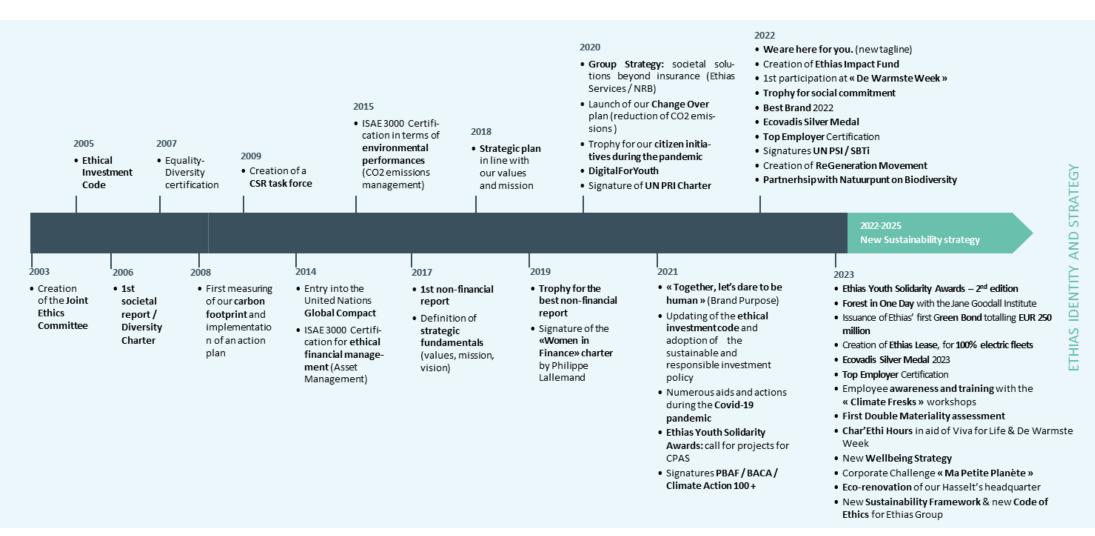
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<sup>\*</sup> Deze indicatoren komen uit het NPS-project (Net Promoter Score), een tool die in 2014 werd ingevoerd om de tevredenheids- en aanbevelingsgraad te meten van particuliere klanten en prospects die een contact met Ethias hebben gehad. Steekproefgroep 2022: 22.173 klanten.

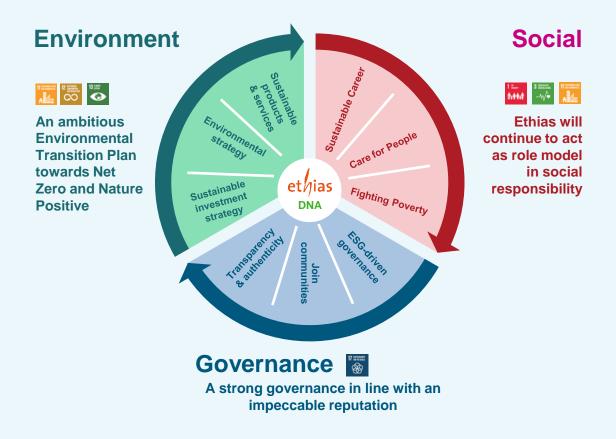
\*\* Deze indicatoren komen uit de studie "Satisfaction & Moments of Truth", die binnen de Collectiviteiten werd gevoerd (een studie die in 2011 werd opgezet en om de 2 à 3 jaar wordt vernieuwd). Steekproefgroep 2021: 135 B2B-klanten.

#### ETHIAS – RESPONSIBLE INSURER

#### HISTORY OF SUSTAINABILITY AT ETHIAS



#### **ESG STRATEGY**



#### **OUR 10 ESSENTIALS**



To transform and develop sustainable and innovative products and services



To focus on **prevention** to meet the challenges of sustainability



To act on **climate** and to aim for **Net-Zero** 



To protect
environment and to
regenerate
ecosystems and
biodiversity



To strengthen its responsible investment approach



To create **impact in society** through Ethias Impact Fund



To welcome everyone in all their diversity and uniqueness



To bring sustainability to life within the company by means of the #ReGeneration

Movement



To **involve stakeholders** in implementing the sustainability strategy



To promote sustainability by joining networks and communities of experts

#### ETHIAS' TRANSITION PLAN

#### **TOWARDS NET-ZERO 2050**

#### ETHIAS TRANSITION PLAN TOWARDS NET ZERO

2020

#### **Starting Point** We COMPENSATE

- · Launch of Change Over Plan
- 100% of carbon emissions from our operations are compensated

2022

- -5% CO, emissions Scope 1, 2
- Emissions cut by 30,85% since 2019
- In 22: closing on Mondays, lowering temperature of head offices, reduction of lighting = 144 tCO\_saved
- · Signature of SBTi

2023

- -10% CO, emissions Scope 1, 2
- · Renovation of our Hasselt office with new geothermal heat pumps, earning us BREEAM Very Good Certification
- · 4-star "Tous Vélosactifs" label

2024

- · Submission of our Transition plan to SBTi
- & South

by **2030** 

Maximum reduction of our CO<sub>2</sub> emissions Scope 1, 2 (market-based)

(Operations, Investment)



-33% CO, emissions

by 2025

Scope 1, 2 (market-based)

. No more fossil fuel in our head offices North **NET-ZERO Company** 

Procurement,

by 2050

#### Main achievements 2023



#### **Environmental footprint**



Footprint of our own activities: 10 751 tons of direct CO<sub>2</sub> emissions in 2023.



#### **Biodiversity**

Restore biodiversity and prevent natural disasters.

#### **Belgian economy**

€ 4.9 billion

invested in the Belgian economy.

#### **Sustainability commitments**





















#### **Partnerships**















#### **Regeneration Movement**



Already over 100 colleagues involved in this internal sustainability movement.

#### **Top Employer\***



Organization & Change: 100%

Employer atractiveness: 98%

Employee listening & wellbeing: 93%

#### **Ethias Youth Solidarity Awards**



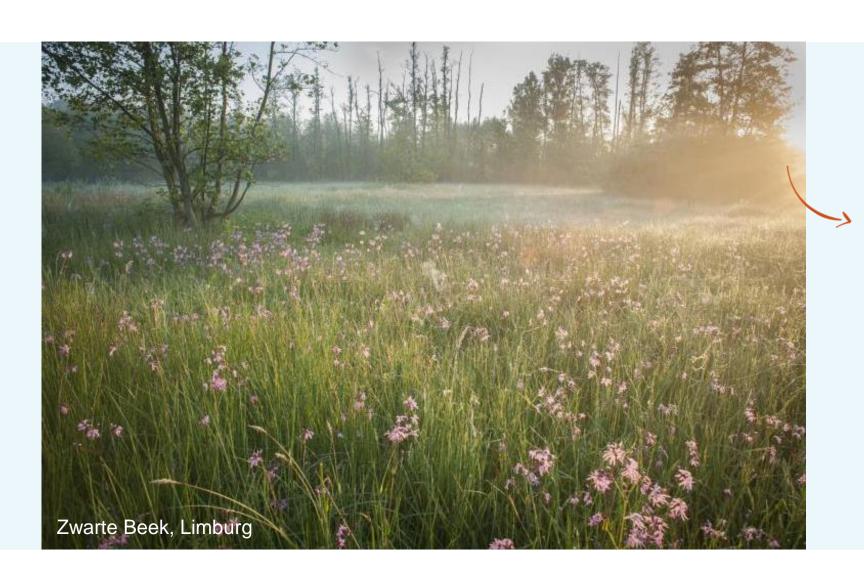
275 000 € to help PCSW fighting youth poverty.

#### **Ethias Impact Fund**



Ethias' Corporate Fund housed at the King Baudouin Foundation.

#### **BIODIVERSITY**



Ethias is active in partnerships with associations protecting ecosystems and which can contribute to slowing climate change if their protection and extension are maintained.



For instance, the Zwarte Beek valley is one of the last peat areas in Flanders, currently under great pressure due to climate change.

Natuurpunt aims to strengthen the nature reserve in the coming years by focusing on water management. This will allow water to infiltrate and be buffered, peat to replenish and biodiversity to be stimulated. Natuurpunt is able to achieve this project thanks to the funding of Ethias and subsidies from the Flemish government.

#### ETHIAS LEASE



Launch september '23

# Ethias Lease\* will help you switch to an electric fleet.

Fleets are undergoing a major transformation. How come? New tax rules for company vehicles are coming into force on July 1, 2023! The new reality is that company cars will be electric.

Ethias Lease\* will develop a comprehensive solution that will address all the issues companies and users encounter during this transition.



<sup>\*</sup> Subject to the approval of the European Commission.

# Madaster introduction

Create sustainable value by taking full material responsibility





# driven by vision

facilitate circular economy



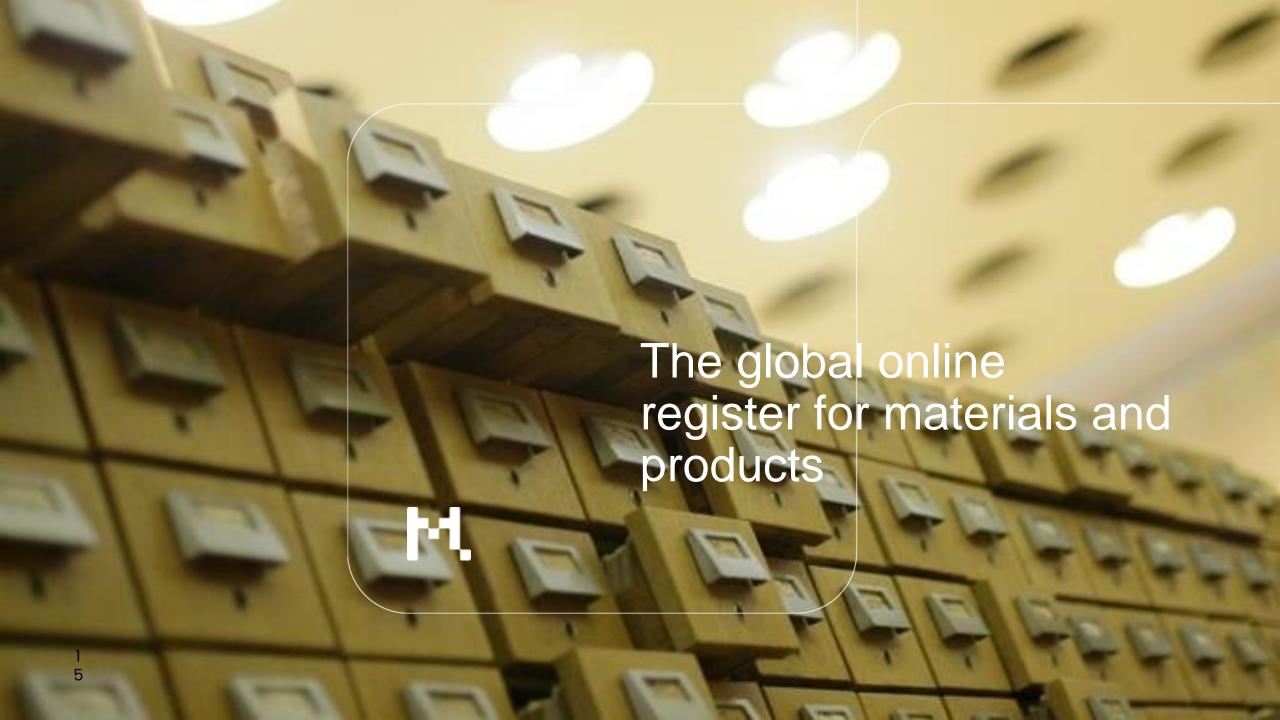








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#### "What's in it for the user?"

#### To make things simple, it is always one of these three aspects



#### Environmental

The **climate crisis, resource crisis and energy crisis** require the construction sector to evolve
towards a circular and decarbonisation

approach.

#### **Solution:**

**Problem:** 

By offering data insight tools and shared data Madaster enables design, renovation and repurposing **decisions towards set environmental and climate targets**.

**Benefits:** 

- Material reuse <u>between 30%</u> and <u>90%</u>
- Save 60% of embodied carbon by retaining existing structures.
- Reduced carbon associated with <u>buildings by 38%.</u>

2

#### Compliancy

The lack of data necessary to analyse, steer and evidence causes a non-compliancy risk with current and future regulation and certification standards.

Madaster is an integral solution and trustworthy data source enabling asset owners and the construction service providers to steer and evidence towards current & future national and international ESG / SDG driven regulations and certification standards (BREEAM etc).

- 83% of asset owners expect growing demand for sustainable buildings from tenants
- 54% indicated will be changing their portfolio strategy towards ESG / SDG

3

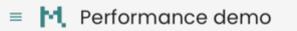
#### Financial

The construction sector needs adaptation of decarbonisation and circularity standards to retain access to capital, to prevent stranded assets and to mitigate cost increase.

Madaster facilitates ESG friendly and future compliant assets leading **to value increase and lower cost of ownership.** 

- ➤ Investors are paying <u>8 18% value premiums</u> for ESG friendly assets.
- Building materials have 20% residual value at the end of the lifecycle.
- Green rentals generate higher occupancy rates of ~18% and premiums on rental of 2% to 8%











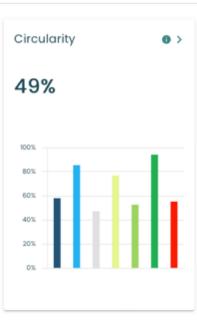


General Performance 3D Dossier Mass Circularity Environmental Financial Users Upload settings

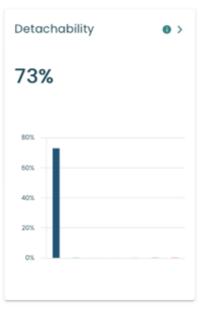
Adjust your benchmark 🥻



Structure



Services



Stuff

Surroundings

Space plan



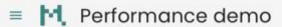
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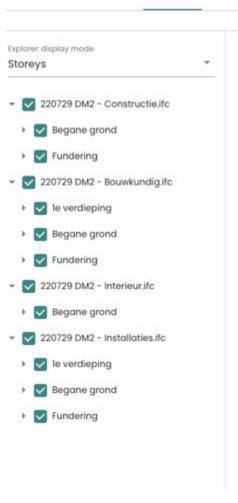




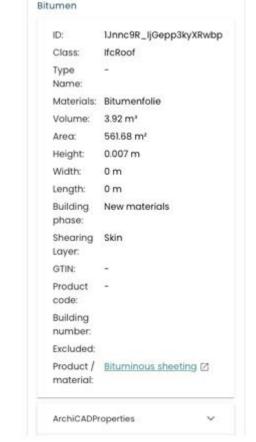




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Material Passport



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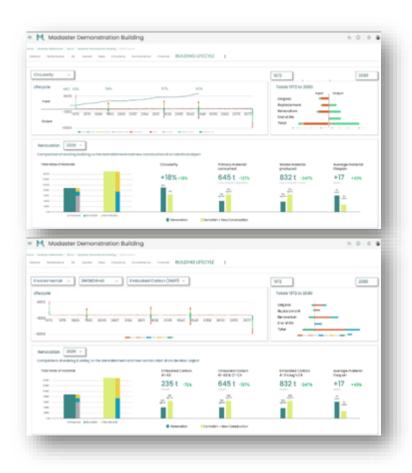


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#### Renovation

(i) challenge - ✓ solution

- the market does not have an easy way to understand the benefits of renovation
- professionals want to understand the metrics of renovating a building when compared with demolishing and rebuilding a new building
- Madaster's building lifecycle tab clearly displays the benefits of a renovation
- ☑ users can visualize the renovations advantages in terms of mass, circularity, environmental impact, and financial value

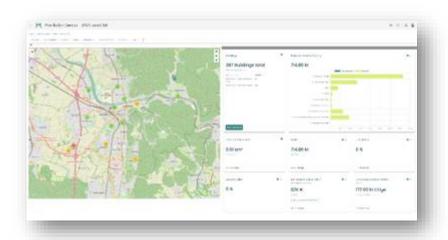




## Portfolio reporting

☑ developed - ☑ in development - ☑ scoped

- enables large asset owners to report crossportfolio and cross-country
- can be based on both registrations and predictions
- ✓ combines insights into materials, WLC, circularity and financial residual value to meet ESG/EU Taxonomy reporting guidelines

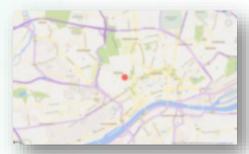




#### **OUTPUT**

#### **Building-Portfolio - pro Asset**

1. location



2. Surface and size



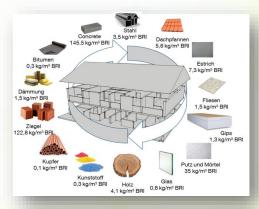
3. Type of building and year of construction



#### Methodology

Building mass calculation based on a generic database





#### **Embodied Carbon**

1. Calculation

2. CO<sub>2</sub> quantities divided by life cycle phases



## Material Registry (Cadastre) / Urban Mining Potential / Data



# Mining in the city: Heidelberg becomes Europe's first recyclable municipality

"Circular City Heidelberg" pilot project presented at the Greentech Festival in Berlin

Out of sight, out of mind - this is probably the best way to describe how we deal with waste. And this also applies to the biggest source of waste at the moment: the demolition of buildings. Around half of the waste generated in Germany is construction and demolition waste, only a small proportion of which is recycled, and usually in a lower quality form. As a result, materials such as concrete, steel, wood or plastic usually end up in landfill or as filler material in road construction during renovation or demolition work, even though they are urgently needed for new construction projects and are expensive. Heidelberg now wants to change this and is the first city in Europe to use the urban mining principle with the pilot project "Circular City - Building Materials Register for the City of Heidelberg". The local company HeidelbergCement AG, one of the world's largest construction materials companies, is supporting the project. The city is also being supported by the materials platform Madaster, with the concept being developed by the environmental consulting institute EPEA, a subsidiary of the consulting



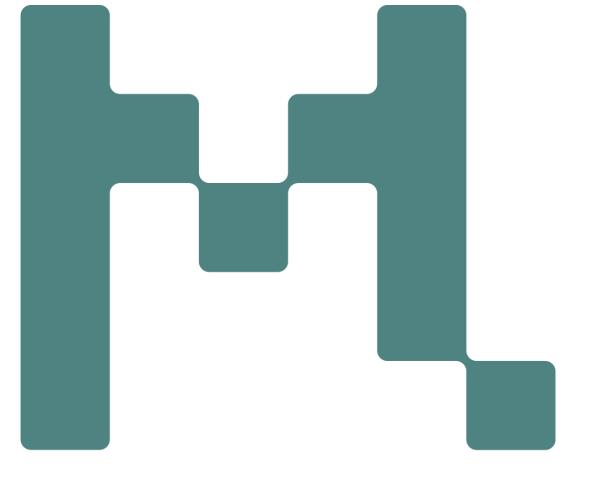
Panel "Urban Sustainability:
Green Design, Planning &
Infrastructure" at the
Greentech-Festival in Berlin
with (from left to right):
Steffen Szeidl, Managing
Director Drees&Sommer,
Patrick Bergmann, Madaster

#### Der erste Schritt zur Bauwende

Die Gemeinde Hebertshausen hat als erste Kommune in Deutschland die Baumaterialien der kommunalen Liegenschaften digital erfasst.

# ALLE HERBRUIKBARE BOUWMATERIALEN IN OOSTENDE WILLEN WE INVENTARISEREN

De materialenpaspoorten kunnen we wel al maken dankzij Madaster, het Nederlands kadaster voor materialen en paspoorten. Aan de hand van de bouwdatum van een pand weten we welke materialen er vermoedelijk aanwezig zijn. Eens het pand aan renovatie of sloop toe is, kunnen de hoeveelheden van elk materiaal dan worden aangevuld.



# madaster

because material matters

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# Thanks



















