



Sustainable Cities Platform



Belgium
partner in development

Multi-level governance for sustainable cities :

Sharing practical experience

7 November 2024

Interprétation / interpretation / interpretación

FRENCH

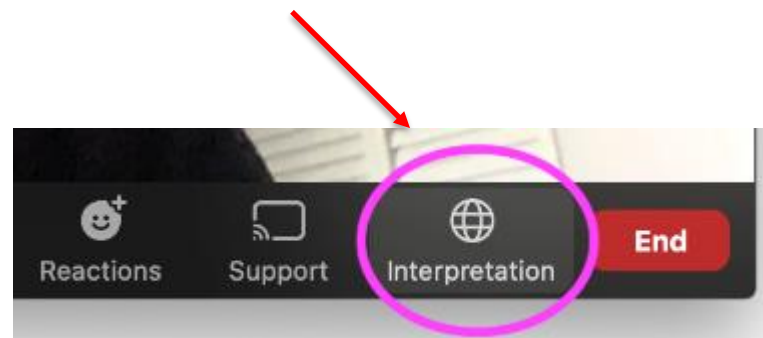
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Agenda

| Hard | Subject | Communicators |
|-----------------|--|--|
| 13h30 | Welcome participants, summary of the previous session + Presentation of the Sustainable Cities and Towns platform | Bernadette Ouattara, Rikolto |
| 13h40 | Experiment 1: Multi-stakeholder and multi-level governance for citizen participation in 60 Moroccan municipalities | Youssef Laraaj, Enabel |
| 13h55 | Experience 2: The case of the round table on water in Guaranda, Ecuador | Gerardo Oswaldo Patín Guaquipana, municipality of Guaranda |
| 14h10 | Case study 3: Multi-level collaboration to digitise the population register in Kinshasa, DRC | Noël Richelieu Luenda Mambuene, City of Kinshasa |
| 2.25pm - 2.55pm | Questions and answers to speakers | Bernadette Ouattara, Rikolto |
| 14h55-15h00 | Conclusion and presentation of the next webinar; End of the event | Bernadette Ouattara, Rikolto |

SUSTAINABLE CITIES PLATFORM



VVSg

Association of
Towns and
Municipalities
of Flanders



BRULocalis

Association of
Towns and
Municipalities
of Brussels



UVCW

Association of
Towns and
Municipalities
of Wallonia



RIKOLTO

NGO



**ECHOS
COMMUNICATION**

NGO

in close collaboration with

Enabel 

A series of 3 seminars



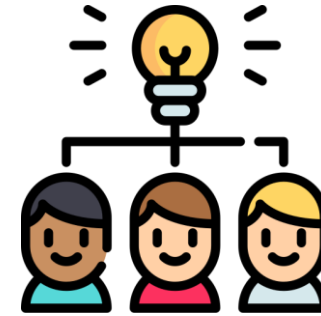
24/10

Session 1:
Multilevel
governance for
sustainable
cities



07/11

Session 2:
Practical examples
of multi-level
governance for
sustainable cities



25/11

Session 3 per
language group:
Actions to mobilise
national authorities
around the theme of
"Sustainable Cities".

Speakers



- **Youssef Laraaj** , Thematic and Sector Expert in Citizen Participation - Tadafor Project at Enabel in Morocco



- **Gerardo Oswaldo Patín Guaquipana** , technician in sustainable water use and management in the municipality of Guaranda - Ecuador



- **Noël Richelieu Luenda Mambuene**, Head of the Civil Status and Population Office in the Urban Division of the Interior of the City of Kinshasa

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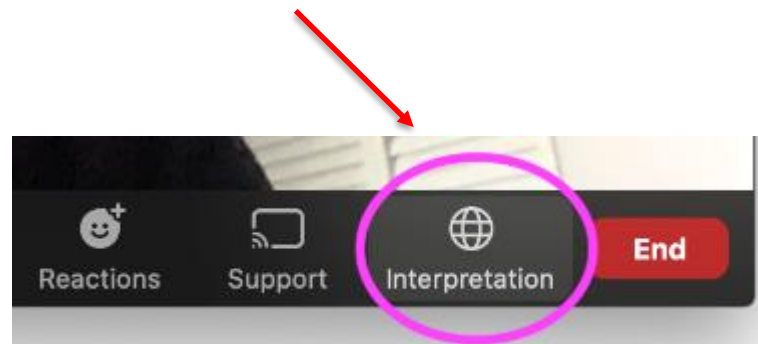
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Multi-stakeholder governance and multi-level for
citizen participation in 60 municipalities in Morocco.

Youssef Laraaj - Enabel



الوزارة المنتدبة لدى رئيس الحكومة
المكلف بالrelations مع البرلمانات
المملكة المغربية
ROYAUME DU MAROC
MINISTRE DE L'INTERIEUR
DIRECTION GENERALE DES COLLECTIVITES TERRITORIALES



Multi-actor collaboration to strengthen citizen participation in 60 Moroccan municipalities

07 November 2024

By Youssef Laaraj

Expert in citizen participation - Enabel

تضافر
Tadafor

برنامج دعم المشاركة المواطنة
Programme d'appui à la participation citoyenne

TADAFOR in brief



Strengthening the participation of civil society in the development, monitoring and evaluation of local public policies



42 months
(2022 - 2025)



7 million euros



ROYAUME DU MAROC
MINISTÈRE DE L'INTERIEUR



DIRECTION GENERALE DES COLLECTIVITES TERRITORIALES

الوزارة المنتدبة لدى رئيس الحكومة
المكلف بالعمليات مع البرلمانات

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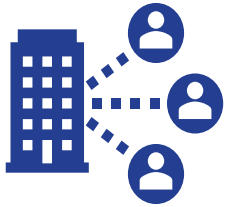
المملكة المغربية
ROYAUME DU MAROC

- Casablanca-Settat
- Oriental
- Souss-Massa
- Tangier-Tetouan-Al Hoceima
- Béni Mellal-Khénifra



- Civil Society Organisations
- 60 local authorities
- Citizens
- Centres of excellence

The ambitious context of citizen participation in Morocco



Stakeholder dynamics



Capacity-building for elected representatives and local authority managers



Support for the legal framework



Capacity building for civil society

Stakeholder collaboration: Towards spaces for the co-production and co-management of public policies

Local and regional authorities:
towards learning spaces for co-creation with citizens and CSOs



A new approach to decentralisation: the advanced regionalisation process and the new roles of local authorities

A new approach to devolution:
National charter for administrative devolution (2018) - Public services charter (2021)



• Public authorities and civil society: an evolving relationship

• Government and civil society:

• Associations on the move

- Dialogue with civil society (new issues)
- National support strategy for CSO
- Influence: Petitions, Motions Public consultation ...
- OGP

• Local authorities and civil society:

• A new paradigm for participation at local level

- Equity, equal opportunities and gender bodies
- Participatory mechanisms for dialogue and consultation
- Building local community space (forums, petitions, advocacy, etc.)
- Get citizens more involved (petitions, complaints, etc.)



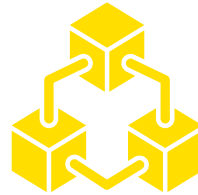
Collaboration between public players and civil society

Strengthening the players

Training for all stakeholders (elected representatives, civil servants, authorities, CSOs):



Roles and responsibilities of each party



Co-creation



Gender and the inclusion of young people



Tools and mechanisms for citizen participation (petitions, consultative opinions, participatory budgeting, neighbourhood forums, etc.)



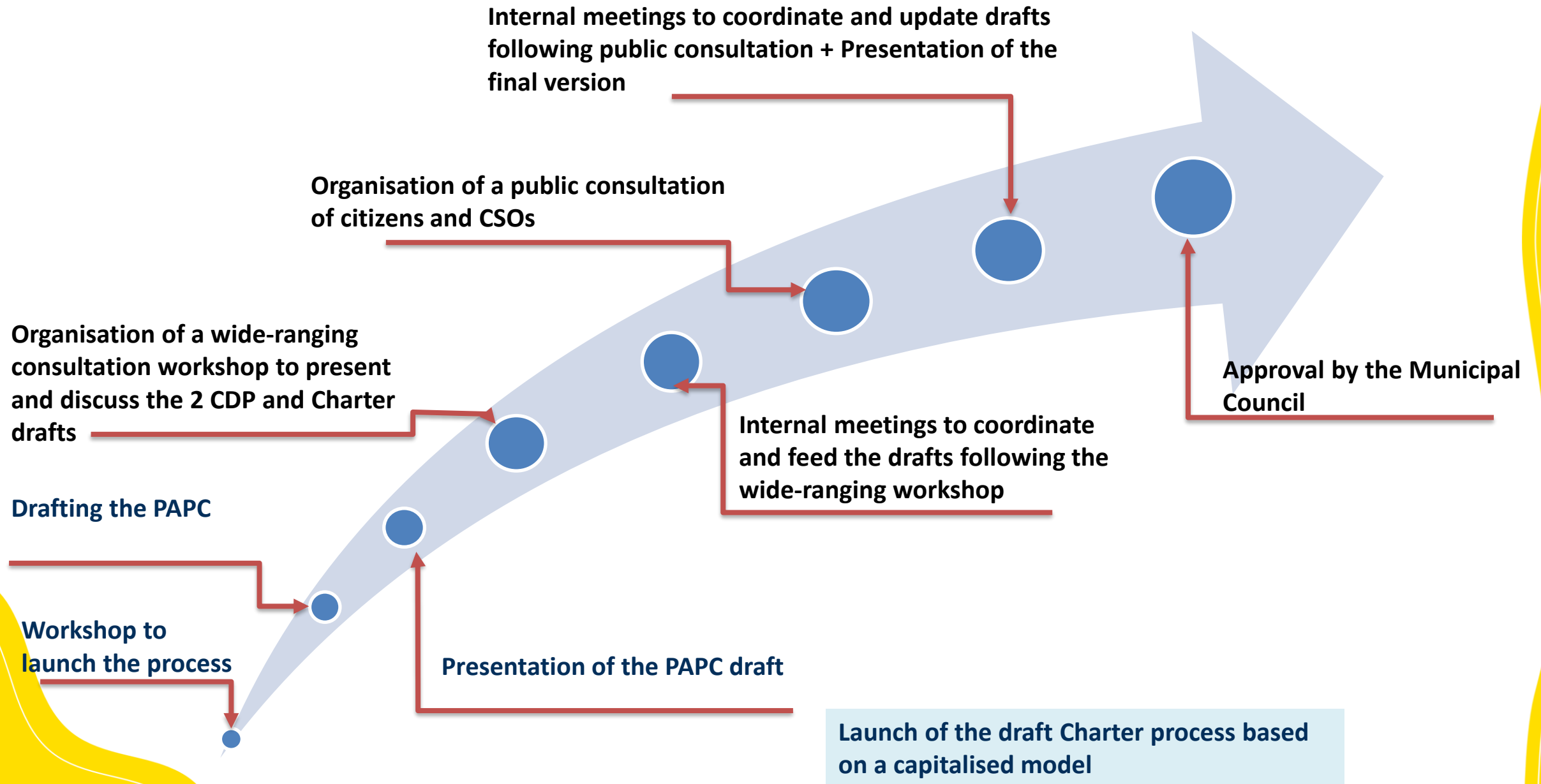
Collaboration between players

Building confidence

- 1 Strengthening exchanges and networking
- 2 Supporting forums for dialogue and consultation
- 3 Testing innovative approaches: Citizen Participation Charter
- 4 Responding to the concrete needs of citizens through their participation: participatory budgeting, co-created projects, etc.
- 5 Developing digital tools: broadening the scope of participation



Process for setting up a Charter and Action Plan for citizen participation in local authorities





Digital citizen participation

Citizens

Access information on CAPs, charters, PAPCs and local authority activities

Submitting suggestions and comments, taking part in digital consultations and discussions

Take part in the co-creation of a project as part of the digital participatory budget

CSO

Distance learning using an e-learning tool

Improving CSO governance through dedicated platforms

Submit suggestions and comments, and take part in digital consultations.

Municipalities

Digital consultation and concertation, collection of suggestions and comments from CSOs and citizens

Monitoring CAPs, participation charters, PAPCs and other action plans

Setting up a digital participatory budget

Organising citizens' meetings

Multi-level projects



Implementation of the approach in 56 municipalities (workshops, meetings, public consultations, etc.)



56 Charters and PAPCs drawn up

Charters
and PAPC

Capacity
building

Discussion
forum

Target: elected
representatives,
civil servants,
authorities, CSOs,
citizens

IEECAG
operational

Regional
forum

Participatory
budget

345 CSOs trained to draw up
a petition



**300 elected
representatives and local
authority managers
strengthened**



121 petitions drawn up



60 IEEAGs trained and
supported



**44 advisory opinions drawn
up**, 32 of which were
submitted to the
municipalities,
26 were approved following
the most recent sessions held
by the local authorities



Support and guidance for 9 experiments in implementing a
Participatory Budget in 9 local authorities (RDC and guidance approach)
+ 3 other experiments are planned as part of the implementation of co-
creation projects.





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Thank you!

تضافر Tadafor

برنامج دعم المشاركة المواطنة
Programme d'appui à la participation citoyenne

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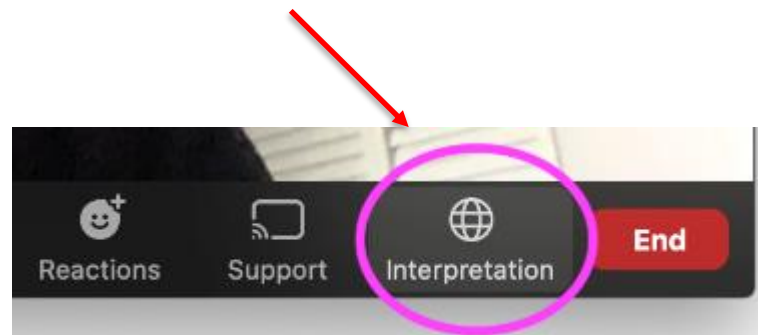
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A close-up photograph showing several hands of different skin tones cupping a small, vibrant green plant with several leaves. The plant is in a dark pot. The background is dark and out of focus, suggesting an outdoor setting with soil or mulch.

rikolto

The case of the water roundtable
in Guaranda, Ecuador

Gerardo Oswaldo Patín Guaquipana -
municipality of Guaranda



Bélgica

socio para el desarrollo

Globe Ecuador 2022 - 2026

Partnership Guaranda - Evergem

Integrated water resources management

“Strong local governments implement integrated water management policies, which contribute to the protection of natural resources and enable sustainable agriculture.”



Integrated water resources management

Natural Resources:
A protected and resilient ecosystem

Strong local governments

Sustainable agriculture

Drinking water and health

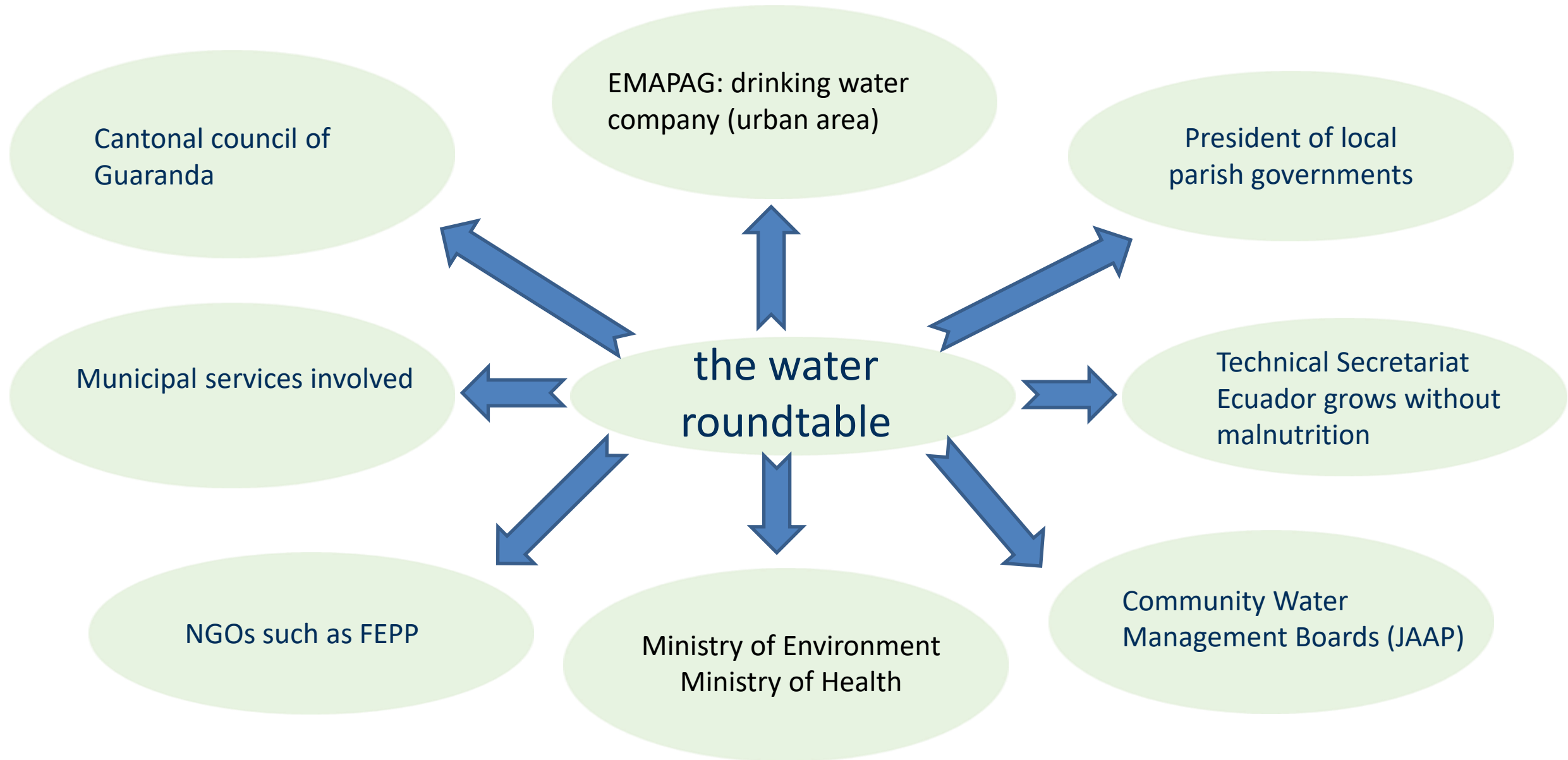


Strong local governments – local government Guaranda

Good local governance: some case studies

- Introducing a digital platform for information management
- Human Talent Management (e.g. recruitment process)
- Quality of service provided by the Water Boards – Operators
- Development and implementation of regulations
- The water roundtable: multi-level governance

Multi-level governance: actors involved



Multilevel collaboration: the water roundtable for the sustainable management of water resources in Guaranda canton.

Institutional support and intersectoral compromise

- The integration of various entities is essential for the success of the sustainable water management project.

Strengthening the Water Unit

- The Water Unit has made it possible to carry out activities such as training and strengthening of the Water Management Boards (JAAP).

Protection of water resources

- The need to care for the soil and avoid practices that affect water sources was highlighted.

Multilevel collaboration:

SOLVING THE
WATER FIGHT

Between urban and rural
areas

The city has an advantage of scale,
whereas in rural areas clean water is
not evident.

ADDRESSING MALNUTRITION IN A
HOLISTIC MANNER

- Drinking water
- Healthy food
- Or good sanitation will solve
child malnutrition

EXTEND THE AREAS FOR THE
PROTECTION AND CONSERVATION
OF WATER SOURCES

Multilevel collaboration: the water roundtable for the sustainable management of water resources in Guaranda canton.

Sustainable economic management

- It is important to establish adequate tariffs that reflect the real cost of distributing water, so that the Water Management Boards can be self-sustaining.

Territorial management and conservation of moorlands

- Emphasis was placed on the regulation.

Community participation and inclusive policies

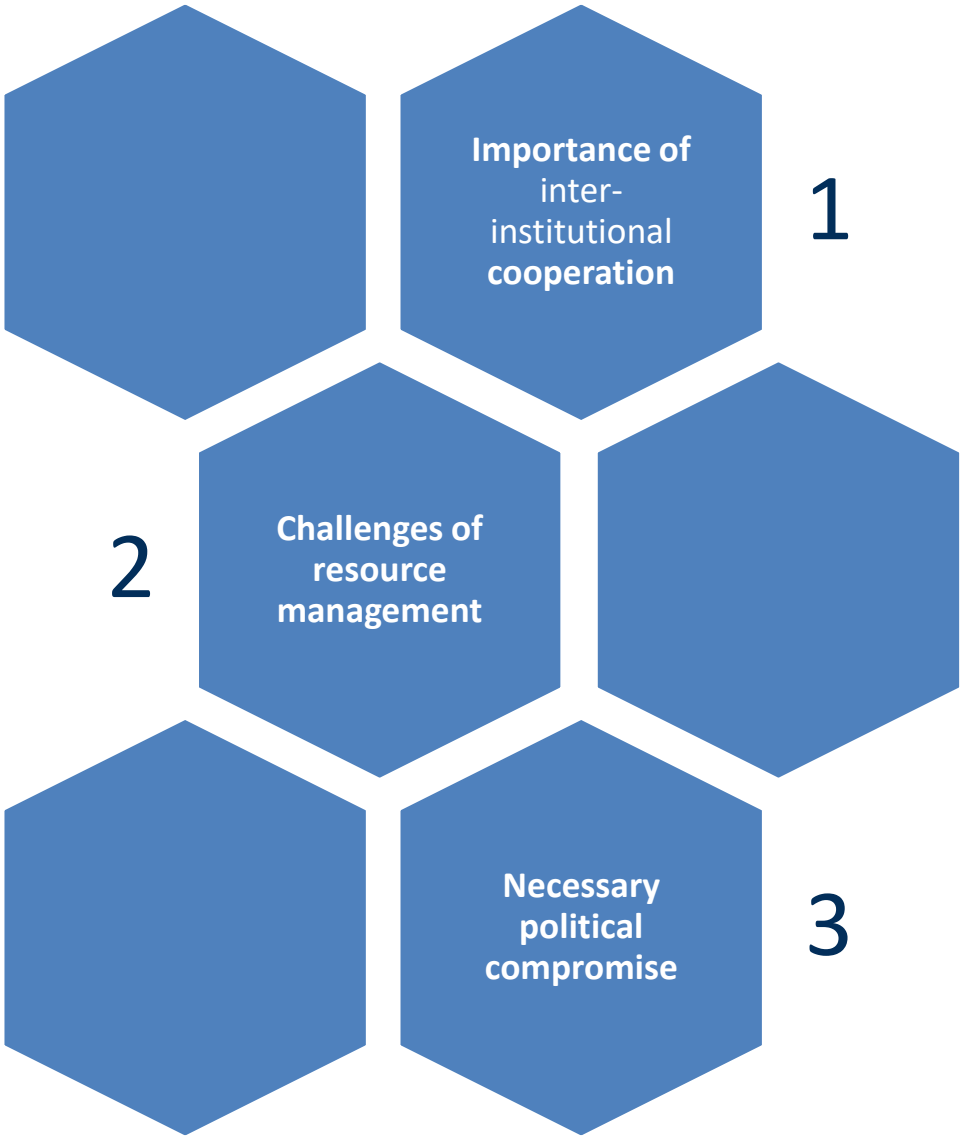
- Active user participation, coordinated through parish governments, is essential for sustainable water management.

Focus points and challenges

- **Formalisation:** Giving a figure of great importance to the Water Roundtable is fundamental to structure and consolidate its functioning, which supports its activities.
- **Training y education:** Building and strengthening capacities in coordination with academic and municipal institutions.
- **Strategic alliances:** Establish effective public-community alliances, such as the signing of agreements between the Water Management Boards, to improve water management and quality.
- **Political commitment:** To organise a Water Forum for the Guaranda High Council, in order to include water management in its political plans and involving it in sustainability commitments.
- **Water quality analysis:** It is necessary to promote water analysis in the communities, in collaboration with public and community entities, to guarantee the quality and sustainability of the resource.



Lessons learned



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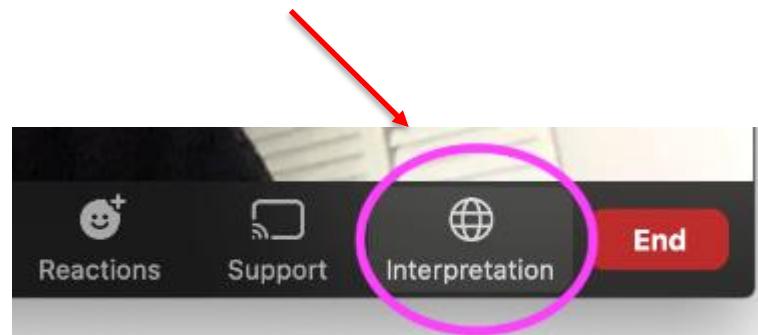
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The background of the slide features a close-up photograph of several hands of different skin tones cupping a small, vibrant green plant with several leaves. The hands are positioned around the plant, symbolizing care, growth, and community. The lighting is natural, highlighting the textures of the skin and the freshness of the plant.

rikolto

Working together

digitise the population register in Kinshasa

at several levels to

Noël Richelieu Luenda Mambuene - City of Kinshasa



République démocratique du Congo
Coopération Internationale entre les Communes
Région Bruxelles- Capitale
Ville Province de Kinshasa
Ministère Provincial de l'Intérieur, Sécurité et Justice
Division Urbaine de l'Intérieur et Sécurité



IMPLEMENTATION OF A TEST PROJECT ON THE DIGITISATION OF THE POPULATION REGISTER OF THE COMMUNE OF KINTAMBO

Divinter- Kinshasa

November 2024

Contents

1. Background
2. Objectives, budget and duration
3. Project governance
4. Methodology
5. Activities carried out
6. Results obtained
7. Identified strengths and weaknesses
8. Plan for the future



1. Background

1. Mininter's National EC and Justice Plan 2020-2025
2. Promulgation of the ordinance - law n°23-010 of 13 March 2023 on digital law
3. Kinshasa EC/POP 2024 roadmap including digitisation
4. Partnership agreement between the Province of Kinshasa and the Brussels Region since 2016
5. Under the leadership of Brulocalis, Kinshasa presented 1 test project to the Brussels-Capital Region.
6. Choice of the Commune of Kintambo (size, Cic assets, budget, etc.)
7. This project aims to solve the problems of manual work: archiving, loss of data, errors, etc.

2. Objectives, duration and budget

Objectives:

To have 1 digital population register interconnected with the Province

1. Develop the administrative census methodology with a view to creating a digital population register
2. Study the needs and existing software solutions and choose the one best suited to the City of Kinshasa.
3. Identify a pilot local authority
4. Training and equipping enumerators
5. Raising awareness and informing authorities at all levels
6. Assess and study the extension of the project

Duration:

2 years (2023-2024)

Budget:

314,000 (\$114,000 Congolese Government and €200,000 Brussels-Capital Region)

3. Multi-level project governance

Why?

A. The project concerns people's identity: local, provincial, national and even international issues.

- 1. Effective public policy planning.** The population register provides governments with precise information on the demographic composition of a country - essential data for forecasting infrastructure needs (hospitals, schools, transport, housing), planning health services and social programmes tailored to the population...
- 2. Monitoring migratory movements, both internal (change of address) and international (immigration and emigration).** This helps to manage the reception of new arrivals, plan their integration and the necessary services....
- 3. Guaranteed individual rights:** a population register ensures that every individual is registered and recognised by the State, facilitating access to civil, political and social rights.
- 4. Combating fraud and crime.** By registering citizens and residents, a population register helps to prevent identity-related fraud (false documents, tax fraud), social fraud, etc.

3. Multi-level project governance

5. **Managing public resources.** Thanks to the population register, local and national authorities can better manage public resources by adjusting budgets according to the real needs of each region (funding for schools, hospitals, transport, etc.)
6. **Support for censuses and demographic statistics.** The population register makes it possible to produce reliable and up-to-date demographic statistics that are crucial for drawing up population projections and preparing future policies, conducting demographic, social or economic studies in real time, and supporting researchers and decision-makers in their long-term planning work.
7. **Rapid response to crises.** In the event of a crisis, such as a natural disaster or pandemic, an up-to-date population register is essential for locating people in need and organising relief more efficiently, distributing emergency resources (food, medical care) fairly...
8. **Tax fairness.** By having an overview of the population, the State can ensure that every citizen is properly registered to pay tax and social security contributions. This helps to reduce tax evasion and distribute the tax burden more fairly between citizens and businesses.

Multi-level project governance

Why?

B. Regalian competence shared between different levels of power.

C. Sensitive issue requiring multi-level coordination and information exchange:

- Ensure the legal framework (and/or promote changes to the framework);
- To avoid wasting energy and resources by duplicating tools and methods, by putting forward a tool that meets the expectations of the various stakeholders (local, provincial, national);
- Testing a solution locally, but aiming in the long term for a global approach at the level of the Province and the Country, avoiding the implementation of incompatible methodologies and tools.
- Ensuring that the various levels of authority are in agreement with the methodology and keeping them informed throughout the project.

Multi-level project governance

Who?

1. National authorities

→ Mininter, Minijustice and MinNumérique

→ Roles:

- ❖ Setting standards for the digitisation of EC/POP services
- ❖ Preparation of the Mininter and Justice National EC Plan 2020-2025
- ❖ ...



Multi-level project governance

Who?

2. Provincial Authority

→ Divinter

→ Roles:

- ❖ Preparation of the Kinshasa EC/POP 2024 roadmap, including digitisation
- ❖ Project coordination (development, selection, monitoring and coordination)
- ❖ Centralising and exchanging information
- ❖ ...



Multi-level project governance

Who?

3. Communal Authority (Kintambo)

→ EC/POP Services

→ Roles:

- ❖ Agent management
- ❖ Implementation of activities and monitoring in the form of a pilot test



Multi-level project governance

Who?

4. Other partners

- UNICEF ? - World Bank ? - UNFPA ? - EU ?- Brussels International ? - Brulocalis ? - Municipality of Uccle ? - ... ?

→ Roles:

- ❖ Information and exchanges of experience
- ❖ Financial support
- ❖ Support for coordination and consistency between the various programmes and projects
- ❖ Analysis of extension to other municipalities
- ❖ ...



Multi-level project governance

What's it like?

- Setting up a Copil (key ministry managers, department managers, Kintambo Commune staff and partners):
- ❖ Exchange of information
- ❖ Programming activities
- ❖ Follow-up
- ❖ Evaluation
- ❖ Recommendations



4. Methodology

1. Use of various paper tools: cleaning sheets, communication, awareness-raising leaflets,
2. Use of IT tools: server, tablets, lap top, printers, etc.
3. Monitoring the CE's recording of facts with birth and death proxies



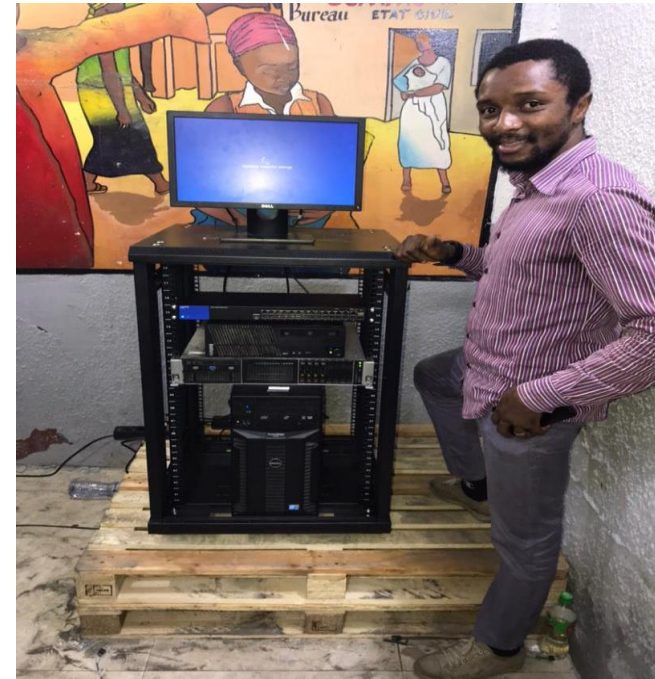
5. Activities carried out

1. Carrying out a study of software solutions applied in DR Congo, coupled with a field mission in the Province of North Kivu (City of Goma).
2. Organisation of the public awareness campaign on the importance of the activity and use of tablets
3. Organisation of training sessions for coordinators and field workers
4. Digital administrative census
5. Various meetings held at zonal and Copil level



6. Results obtained

1. Digital population register connected to the Province and Commune
2. 7,000 households counted with 45,000 Congolese and foreign inhabitants
3. Registration of more than 1,500 children using substitute judgments and power of attorney
4. Registration of more than 100 deaths using the power of attorney



7. Identified strengths and weaknesses

1. Strengths:

- ❖ Involvement of the local authority and coincidence with the election of the local council interested in monitoring this activity
- ❖ Public understanding of the process thanks to high level of awareness
- ❖ Regular monitoring by the coordination team
- ❖ Taking account of the needs of each authority concerned when identifying the data to be collected
- ❖ Consistency with national policies encouraging digitalisation
- ❖ Support for the experience gained by the municipalities and the Province as part of the Belgian CIC programme focusing on EC and the Population
- ❖ Project proposed, managed and co-financed by the Congolese authorities: a guarantee of ownership and sustainability



7. Identified strengths and weaknesses

2. Weaknesses

- ❖ Weak capacity of certain neighbourhood agents to master the tool
- ❖ Our working hours (9 a.m. to 3.30 p.m.) meant that we were unable to reach certain heads of household.
- ❖ Lack of data from parents and grandparents
- ❖ Technical and financial sustainability of the project / Extension
- ❖ ...



8. Plan for the future (Project extension)

8.1 General objective

To provide the 24 Communes with a secure and dynamic digital population register interconnected with the Province.

8.2 Specific objectives

- Raising awareness among the authorities, stakeholders and the general public;
- Train and equip enumerators in 415 neighbourhoods in 23 municipalities;
- Organise data collection in the 23 Communes with a plan to revise the file;
- Organise coordination and evaluation meetings at provincial and zonal level with follow-up actions

8.3 Test achievements

- ❖ Existence of standards on digitisation (the Digital Act of 2023)
- ❖ Existence of standards on the census (constitution and provincial text organising the census)
- ❖ Server at Divinter
- ❖ Existence of census software with the possibility of extending the licence
- ❖ Existence of a joint committee
- ❖ Existence of awareness-raising material
- ❖ CIC and Unicef programme funds

8.4 Budget

3 million, i.e. around 35,000/ Commune

Many thanks for your attention



Save the date!

Next session: late November - early December

Next session: late November - early December

Next session: late November - early December



Thank you for your attention!

<https://www.vvsg.be/kennisitem/vvsg/platform-sustainable-cities>

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**Sustainable Cities
Platform**



Belgium
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